From: Robert Chastain

To: Microsoft ATR

Date: 1/23/02 8:49am

Subject: Microsoft Settlement

This settlement is bad for me both as a consumer and as a computer professional. It has been clear for years (to people in the computer industry) that Microsoft has had monopoly power and has repeatedly used it to bend others to their will. In addition, when the company that holds the monopoly also happens to have a history of some of the buggiest, least secure software ever produced, this is surely a bad thing for our country and our economy.

Sincerely, Robert Chastain